

NW Grayson Co. WCID #1
P.O. Box 715
Gordonville, Texas 76245



Office: (903)-523-5886
Office@Northwestwater.net

SERVICE APPLICATION AND AGREEMENT

Todays Date _____ Start Date _____ Account _____

APPLICANT'S _____

Co-Applicant's Name _____

Current Billing Address: _____

Alternate Billing Address: _____

Phone #-Cell _____ Work # _____

Email _____

Place of Employment _____

Proof of Ownership By: _____

Driver's License Number of Applicant _____

Legal Description of Property (Include name of road, subdivision with lot and block) Note: Form must be completed by applicant. A map of service location request must be attached if a new property.

Previous owner's name and address:

Acreage _____ Household size _____

Special Service Needs of Applicants:

Agreement made this _____ day of _____, 2026, between Northwest Grayson County
Water Control and Improvement District# 1, a District organized under the laws of the State of Texas
(Hereinafter call the District) _____ herein called the Applicant

Initial _____

The District shall sell and deliver water to the Applicant and the Applicant shall purchase, receive, and pay the minimum monthly fee to the District in accordance with the bylaws and Rate Order of the District as amended from time to time by the Board of Directors of the District.

The Applicant shall pay the District for service hereunder as determined by the District Rate Order and upon the terms and conditions set forth therein, a copy of which has been provided in the office.

The Board of Directors shall have the authority to discontinue service and cancel the Application of any Applicant not complying with any policy or not paying any utility fees or charges as required by the District's published rates, fees, and conditions of service. At any time, service is discontinued, terminated or suspended, the District shall not re-establish service unless it has a current, signed copy of this agreement.

If this agreement is completed for the purpose of assigning utility service as a part of a rural domestic water system loan project contemplated with the Farmers Home Administration, an Applicant shall pay an Indication of Interest Fee In lieu of a Fee for the purpose of determining

- A. The number of taps to be considered in the design and
- B. The number of potential rate payers considered in determining the financial feasibility of constructing.
 - 1) A new water system or
 - 2) Expanding the facilities of an existing system, the Applicant agrees to obtain, utilize, and/or reserve service as soon as it is available. The applicant, upon qualification of service under the terms of the District policies, shall further qualify as a Customer and the Indication of Interest Fee shall then be converted by the District to a Water Service Fee. The applicant further agrees to pay, upon becoming a customer, the monthly charges for such service as proscribed in the District's RATE ORDER. Any breach of this agreement shall give cause for the District to liquidated damages to defray any losses incurred by the District. If delivery of service to said location is deemed infeasible by the District as a part of this project, the Applicant shall be denied service in the District and Indication of Interest Fee, less expenses, shall be refunded. The Applicant may re-apply for service at a later date under the terms and conditions of the District policies. For the purpose of this agreement, an Indication of Interest Fee shall be of an amount equal to the District's Fee.

All water shall be metered by meters to be furnished and installed by the District. The meter connection is for the sole use of the Customer and is to provide service to only one (1) dwelling or one (1) business. Extension of pipe(s) to transfer utility service from one property to another, to share, resell, or sub-meter water to any other persons, dwellings, businesses, or property, etc., is prohibited.

The District shall have the right to locate a water service meter and the pipe necessary to connect the meter on the Customer's property at a point to be chosen by the District, and shall have access to its property and equipment located upon Customer premise at all reasonable and necessary times for any purpose connected with or in the furtherance of its business operation, and upon discontinuance of service the District shall have the right to remove any of its equipment from the Applicant property. The Customer shall install at their own expense any necessary service lines from the District facilities and equipment to the point of use, including any customer's service isolation valves, backflow prevention devices, clean-outs, and other equipment may be specified by the District. The District shall also have access to the Customer's property for the purpose of inspection for possible cross-connections and other undesirable plumbing practices.

- I. Purpose: The District is responsible for protecting the drinking water supply from contamination or pollution, which could result from improper plumbing practices. This service agreement serves as notice to each customer.

of plumbing restrictions, which are in place to provide this protection. The District shall enforce these restrictions to ensure the public's health and welfare. The following undesirable plumbing practices are prohibited by state regulation:

II. Restrictions: The following unacceptable practices are prohibited by State regulations.

A. No direct connection between the public drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an airgap or an appropriate backflow prevention assembly in accordance with state plumbing regulations.

B. No cross-connection between the public drinking water supply and a private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection by the proper installation of an airgap or a reduced pressure-zone backflow prevention.

C. No connection which returns water to the public drinking water supply is permitted.

D. No pipe or pipe fitting which contains more than .25% lead may be used for the installation or repair of plumbing at any connection which provides water for human consumption.

E. No solder or flux which contains more than 0.2% lead may be used for the installation repair of plumbing at any connection which provided water for human consumption

III. **Service Agreement:** The following are the terms of the service agreement between Northwest Grayson Water WCID #1 and the customer.

A. The District shall maintain a copy of this agreement as long as the Applicant and/or premises are connected to the public water system.

B. The Customer shall allow his property to be inspected and/or tested with water sampling for possible cross-connections and other potential contamination hazards. These inspections shall be conducted by the District or its designated agent prior to initiating a new water service and periodically thereafter. The inspections shall be conducted during the District's normal business hours.

C. The District shall notify the Customer in writing of any cross-connections or other potential contamination hazards which have been identified during the initial or subsequent inspection. D. The Customer shall immediately correct any undesirable plumbing practice on their premises.

E. The Customer shall, at his expenses, properly install, test, and maintain any backflow prevention device required by the District. Copies of all testing and maintenance records shall be provided to the District as required.

IV. Failure to comply with the terms of this service agreement shall cause the District to terminate service or properly install, test, and maintain appropriate backflow prevention device at the service connection. Any expenses associated with the enforcement of this agreement shall be billed to the Customer.

By execution hereof, the Applicant shall hold the District harmless from any and all claims for damages caused by service interruptions due to waterline breaks by utility or contractors, tampering by other customers/ users of the District, normal failure of the system, or other events beyond the District's control.

By execution hereof, the applicant shall hold the District harmless from any claims or damages which occur on the applicant's side of the service.

The Applicant shall grant to the District, now or in the future, any easements of right-of-way for the purposes of installing, maintaining and operating such pipelines, meters, valves, and any other equipment which may be deemed necessary by the District to extend or improve service for existing or future applicants, on such forms as are required by the District.

By execution hereof, the Customer and/or owner shall guarantee payment of all other rates, fees, and charges due. Said guarantee shall pledge any and all fees against any balance due the District.

Initial _____

By execution hereof, the applicant agrees that non-compliance with the terms of this agreement by said Applicant shall constitute denial or discontinuance of service until such time as the violation is corrected to the satisfaction of the district.

Any misrepresentation of the facts by the Applicant on any of the four pages of this agreement shall result in discontinuance of service pursuant to the terms and conditions of the District's tariff.

Customer expressly acknowledges that NWGCWCID#1 may install a check valve or other backflow prevention device at the meter serving customer's property, and that such device will contain water pressure within member's private plumbing system. Customer further acknowledges and understands that a properly operating pressure relief valve must be maintained at all times on customer's water heater. Customer understands that failure to maintain a properly operating pressure relief valve on a water heater is a dangerous practice that can result in personal injury and property damage. Customer hereby agrees to waive, release, and hold NWGCWCID harmless from any claims and damages resulting from malfunctioning, failure, or absence of check valves, backflow prevention devices, and pressure relief valves, including without limitation damages to persons or property, direct damages, special damages, incidental damages, consequential damages, or loss of profit or revenue.

Options Available: If you would like Paperless billing. Please provide email.

Answer Yes or No for Bank Draft or Printed Bill.

Bank Draft _____

Printed Billing _____

Paperless Billing _____

Applicant

Date

Co-Applicant

Date

A shut-off valve on the customer side is required!

Initial _____